

# Quantum BSO Website Privacy Policy

This privacy policy applies between you, the visitor to this website and/or user of our services and Quantum BSO Pvt Ltd. (including its affiliated companies, “Quantum BSO,” “we,” or “us”), the owner and provider of this website(s) who also acts as a Data Controller under the General Data Protection Regulation (“GDPR”) and the Data Protection Act 1998.

Quantum BSO takes the privacy of your information very seriously. We have a few simple principles which we abide by in order to protect your privacy:

- We only ask you for information that we use to provide you with our products and services or information regarding our products and services. For example, may ask for your name and e-mail address if you want to inquire about our services.
- Unless legally obliged to do so, we will not share your information with anyone, other than for the standard running of our business. For example, for you to make payment for our services we may need to ask for additional personal and financial information to give to our bank in order to process the transaction.

This privacy policy applies to our use of data collected by us or provided by you in relation to your use of our websites or the provision of our products or services (collectively, “Services”) to you. We aim to make our collection and use of your data as clear and as transparent as possible, but for brevity it has not been possible to list every circumstance in which we will use your data.

## Important Information Regarding Our Website and Services:

This privacy policy applies only to the websites (each, a “Website”) and the Services. Currently, our Websites include [Quantum BSO.com](https://www.quantumbso.com).

## Third-Party Websites:

The Website may contain links to other websites that are not Quantum BSO websites. This privacy policy does not extend to any websites that can be accessed from a Website, including, but not limited to, any links we may provide, including to social media websites. Quantum BSO is not responsible for these other websites, including their privacy practices, content, security, or use of cookies. Clients and visitors will need to check the respective policy statements of these others websites to understand their policies. Also, clients and Website visitors who access a linked website should be aware that such access may disclose data to the linked website.

## Cookies:

We use cookies to help make a client’s experience when using a Website easy and meaningful.

When you visit a Website, the Website's web server sends a cookie to your computer. Cookies are files that web browsers place on a computer's hard drive and are used to tell us whether clients and visitors have visited the Website previously. Standing alone, cookies do not identify you personally. They merely recognize your browser. Unless you choose to identify yourself to Quantum BSO, you remain anonymous to Quantum BSO.

There are two types of cookies: session and persistent. Session cookies exist only during an online session. They disappear from your computer when you close your browser software or turn off your computer. Persistent cookies remain on your computer after you have closed your browser or turned off your computer. They include such information as a unique identifier for your browser.

Quantum BSO uses session cookies containing encrypted information to allow the system to uniquely identify you while you are logged in. This information allows Quantum BSO to process your online transactions and requests. Session cookies are required in order to use a Service to help us verify your identity and that you are a registered user. Quantum BSO uses persistent cookies that only Quantum BSO can read and use to identify whether you are a Quantum BSO client or prior Website visitor. We are careful about the security and confidentiality of the information stored in persistent cookies. For example, we do not store account numbers or passwords in persistent cookies.

Users who disable their Web browser's ability to accept cookies may be able to browse certain pages of a Website but generally will not be able to use the Services.

We may from time to time engage third parties to track and analyze non-personal usage and volume statistical information from visitors to our Website to help us administer our Website and improve its quality. Such third parties may use cookies to help track visitor behavior. Such cookies will not be used to associate individual website visitors to any personal data.

### **Information Collection on Our Websites:**

We collect information as follows:

- **Google Analytics.** We may use Google Analytics to collect standard internet log information about visitors to our Websites. This is done in order to discover, for example, how many visitors we have to the Website. The information is processed in such a way that visitors to our Website are not identified, and we do not permit Google Analytics to process your information in a way which would allow you to be identified. You can read more about the use of Google Analytics and their privacy policy on their [website](#).
- **Website Security.** We use a third party hosting service to maintain the security and performance of our Websites, and in order to do this it is necessary to collect the Internet Protocol ('IP') address of visitors to our Websites.

### **Personal Data and Client Data Requested From You:**

This section of this privacy policy provides information regarding our collection, use and disclosure of personal data with respect to the Services and Websites. We may collect from you personal data when you use our Websites, in order to provide you with a Service or respond to any questions or queries you may have. As used in this privacy policy, the term “personal data” means information that is personally identifiable to a particular individual and covered by the GDPR or other applicable data privacy laws or regulations, such as an individual’s name, address, phone number, or email address. This term also includes information, such as credit card information, that is, either itself or in combination with other information, identifiable to a particular individual.

### *Information Provided by Clients and Visitors.*

Visitors to a Website that wish to use the Website to contact Quantum BSO, such as to request additional information regarding Quantum BSO or its products or services, are required to provide us with contact information, such as name, address, phone number and email address. Quantum BSO uses this data for purposes of responding to the question or request for information.

We require actual or prospective Service clients to provide us with company contact information, such as company name, address, phone number, fax number and e-mail address. Clients who register to use a Service that requires a fee must provide us with company billing information, such as contact information and payment information, and with information regarding specified client personnel, such as name, title, department name and contact information for billing personnel. We may require clients to provide us with the number or names of personnel or vessels authorized to use a Service. We use this and other data to set up and provide the Service for the client and users within its organization. Financial and billing information that we collect is used solely to check the qualifications of prospective clients and to bill and collect for a Service.

We may use and collect contact information provided by a visitor or client for the purpose of contacting the visitor or client to discuss products and services that we provide and to send information regarding our company or partners, including information regarding commercial promotions or invitations to commercial events. We may also email newsletters or other information regarding updates to a Service or our company.

### *Product Information.*

Clients may use a Service to exchange information regarding Quantum BSO’s products or services or other information (collectively, “Product Information”) with Quantum BSO and other clients using a wiki, chatroom or similar format. All Product Information posted or transmitted using a Website and all rights therein become the sole property of, and are hereby assigned to, Quantum BSO and may be used by Quantum BSO’s for its business purposes, including for the purpose of enhancing, addressing issues with respect to, or offering new, products or services.

### *Client Data.*

Clients may use certain Services to input, host, store, process and provide data and information, including shipping data (“client data”). Client data is covered by this privacy policy only if it is identifiable to the client. Client data is considered personal data only if it is personally identifiable to an individual. Client data that is anonymized is not considered personal data or client data, as described in more detail below.

### *Information Collected by Technology.*

Clients may use a Service, to manage commercial shipping. Quantum BSO, directly or through a third-party vendor, may collect, process, or store client data and other information through such use of a Service by clients. Examples of the type of information that may be collected include the location of vessels using the Service and the time, amount and type of usage of the Service by the client. Quantum BSO uses this information to provide the Service, provide support, diagnose technical problems, and improve the quality of the Service. Quantum BSO may also use this information for internal purposes, such as auditing, data analysis, or to help us develop or improve our products or services.

*Credit Card Processing.* Quantum BSO uses a third-party intermediary to manage credit card processing. This intermediary is solely a link in the distribution chain and is not permitted to store, retain, or use the information provided except for the purpose of credit card processing.

### *Permitted Use and Disclosure.*

Quantum BSO may use and disclose personal data covered by this privacy policy as follows:

- as provided elsewhere in this privacy policy;
- as provided in any written agreement between Quantum BSO and a client, including without limitation any subscription, software license or service agreement (each, a “Client Agreement”);
- as we state at the time we request the information;
- as we believe may be required by law or regulation, or for purposes of law enforcement or national security; or
- in order to enforce our rights, including investigating or addressing a suspected violation of a Client Agreement.

### **Our Use of Personal Data and Client Data:**

Where you have requested we provide you with a Service, we will keep your personal data and client data for the purposes of providing that Service or for other closely related purposes. We will never rent or sell any personal data or client data that you provide to us, and we will strive to ensure that any third parties we use to store or process your personal data or client data will do so only in compliance with applicable law and in a manner that we believe appropriately maintains the

confidentiality and restricts the use of the information. We take the security of personal and client data very seriously. All of your personal data that we collect is stored securely with appropriate physical, managerial and electronic safeguards in accordance with the principles of the GDPR and any other applicable legislation.

### **Anonymous Information:**

“Anonymous Information” means information or data that:

- does not allow the identification of a particular client or other person as the subject or source of such information or data;
- is aggregated information or data about a group or category of services or users from which individual identities have been removed; or
- is otherwise not considered personal data or client data for purposes of this privacy policy.

Without limiting the generality of the foregoing definition, Anonymous Information includes aggregated client data, anonymized client data and any other aggregated or anonymized user, usage or statistical information. Anonymous Information is not considered personal data or client data for purposes of this privacy policy.

Quantum BSO may use personal data and client data to collect, create, or assemble Anonymous Information. This Policy does not restrict, limit or impose any requirements with respect to our collection, use, disclosure, transfer, storage or protection of Anonymous Information. All Anonymous Information that we collect, create, or assemble is owned exclusively by us, even if the underlying data or information constitutes personal data or client data that is not owned by Quantum BSO.

### **Third Party Service Provider Access to Data:**

“Third Party Service Provider” means a telecommunications, internet, hosting, or other service provider, other than Quantum BSO or the client, providing wireless, internet, hosting, or other intermediary services facilitating or necessary for the operation of a Website or Service or Quantum BSO’s business operations.

Quantum BSO may disclose personal data or client data to, and permit the collection, use, and storage of personal data or client data by, one or more Third Party Service Providers in connection with the operation of a Website or Service, including to host the Website and Service and to store data. The collection, use, disclosure, transfer, storage and protection of personal data and client data by Third Party Service Providers is subject to the terms of service, privacy policies and other terms and policies of such Third Party Service Providers.

We strive to keep Third Party Service Provider access to your personal data and client data to a minimum. However, data provided by you to us may in some circumstances need to be available to Third Party Service Providers that we use for the operation of our business, for example to our bank to process client payments or to the hosting provider of our Services. Personal data or client data passed to Third

Party Service Providers may be used only to the extent required by them to perform the services that we request and only in accordance with the GDPR and any other applicable legislation.

### **Your Access to Your Personal Data Which is Held by Us:**

Under the GDPR, you have the right to ask for a “Subject Access Request”, meaning a copy of your personal data held by us. Upon valid request under the GDPR, we will provide you with a copy of the personal data we hold on you. This will be in a commonly used machine readable file where you request us to e-mail the information to you. To the extent required by the GDPR, we will also give you a description of the personal data, tell you why we are holding it and tell you who we could have disclosed it to. We do not charge to provide you with this information.

Where personal data we hold on you is incorrect, we will rectify the personal data. We will also stop processing personal data on your request and you may also request that we delete the personal data held on you, though we may have to retain personal data for a certain length of time for legal purposes, for example tax legislation. In each case, these obligations apply to the extent required by the GDPR.

### **Updating Your Information:**

If you would like to update your contact, registration or billing information, you may do so by emailing [solutions@Quantumbso.com](mailto:solutions@Quantumbso.com). Quantum BSO generally responds to update requests within 30 days. Clients registered to use a Service can also use the Website to update their information and to view their updated profile to confirm their edits have been made.

### **Opt-Out Policy:**

Except as necessary in connection with a Service, clients and Website users can opt out of being contacted by us at any time by contacting the Quantum BSO Support team via [solutions@Quantumbso.com](mailto:solutions@Quantumbso.com)

### **Security:**

The Website and any computer or device on which personal data or client data is used or stored may be hosted or operated by Quantum BSO or by a Third Party Service Provider engaged by Quantum BSO for such purpose. With respect to any website, computer or device hosted or operated by Quantum BSO, Quantum BSO has security measures in place to help protect against the loss, misuse and alteration of the personal data or client data under our control, including technology that protects information using both server authentication and data encryption to help ensure that personal data or client data is safe, secure and not intercepted by an unauthorized person. Quantum BSO also implements an advanced security method based on dynamic data and encoded session identifications and hosts its websites in a secure server environment that uses a firewall and other advanced technology to prevent interference or access from outside intruders.

For Websites or Services hosted by Third Party Service Providers, Quantum BSO selects Third Party Service Providers that it believes provide at least the level of security as that provided by Quantum BSO and that is compliant with GDPR regulations.

Quantum BSO provides unique user names and passwords that must be entered each time a client logs on to a Service. Clients are responsible for maintaining the confidentiality and security of this information.

These safeguards help prevent unauthorized access, maintain data accuracy and ensure the appropriate use of personal data or client data.

### **Certain Limitations:**

The Website is not directed at or permitted to be used by children under the age of 13, and we do not knowingly collect any information under the age of 13.

### **Successors:**

We reserve the right to assign and transfer this privacy policy and personal and client data to a successor company in connection with any sale, merger, or reorganization of our company. The successor company's privacy policy and practices may supersede this privacy policy.

### **Client Agreements:**

In the event of any conflict between this privacy policy and any Client Agreement entered into between you and Quantum BSO, the terms of such Client Agreement shall govern.

### **Changes to Our Privacy Policy**

We reserve the right to change and update this privacy policy as we may deem necessary from time to time or as may be required by law. Clients and visitors to the Website should check this privacy policy whenever they visit the Website to ensure they are aware of the latest Policy. Your continued use of the Website or a Service after such changes are implemented constitutes your acceptance of the changes. As and when any changes occur, they will be set out on a change log. This is version 2018-2 as of May 24, 2018.

### **Governing Law and Jurisdiction**

This privacy policy is governed by the internal laws of the Republic of India, and any disputes relating to this privacy policy will be subject to the exclusive jurisdiction of the Federal or state courts located in the Commonwealth of Massachusetts.

### **Additional Information:**

Questions regarding this privacy policy should be directed to Quantum BSO at [solutions@Quantumbs.com](mailto:solutions@Quantumbs.com) or by mail at to Quantum BSOE 8 PANCH SHILA PARK NEW DELHI South Delhi DL 110017 IN

**Latest Update of this Policy:** May 19, 2021